Video Transcript



Domestic Wire Transfers

STEP 1	Send money domestically from your HSBC account
STEP 2	From the us.hsbc.com homepage, click 'Log On' in the top right corner
STEP 3	Enter your username and click 'Continue'
STEP 4	Use the mobile app to tap 'Generate security code'
	If you don't have the HSBC U.S. Mobile Banking App, download at us.hsbc.com/mobile-banking
STEP 5	Then tap 'Log on security code'
	If you don't have the HSBC U.S. Mobile Banking App, download at us.hsbc.com/mobile-banking
STEP 6	If you don't have Face ID set up, login with PIN
	If you don't have the HSBC U.S. Mobile Banking App, download at us.hsbc.com/mobile-banking
STEP 7	Enter your code and click 'Log on' to continue
STEP 8	On your account homepage, click 'Wires'
STEP 9	Under 'MOVE MONEY', click 'New wire payment or transfer'

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STEP 10	Select the account you'd like to send money from
STEP 11	Select 'Wires/Real-Time Payments'
STEP 12	Select an existing payee from the pop-up window.
	If entering a new recipient, click 'New payee' and then 'Continue'
STEP 13	Enter payee name
	Click 'Continue'
STEP 14	Fill in all the required information
STEP 15	When selecting payee's bank from the dropdown menu, the branch address will not impact the transfer
STEP 16	Fill in all the required information
STEP 17	Use the mobile app to tap 'Generate security code'
STEP 18	Then tap 'Transaction verification'
STEP 19	Enter the last 5 digits of recipient's account number
STEP 20	Enter your code and click 'Continue'
STEP 21	Review your details.
	Click 'Confirm' to complete transfer

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STEP 22 Your transfer has been sent!

STEP 23 Print or download a PDF of your receipt, click 'Back to your accounts' to continue banking, or 'New payment or transfer' to make another transfer